

Jason Swain is owner and principal consultant of Jason Swain & Associates, LLC. He helps organizations survive and thrive today by creating and sustaining fully aligned and high performing teams. Jason brings over 14 years of professional experience in organization development, training, executive & corporate coaching. He has brought his experience and expertise to mid- to large-size, publicly held companies as well as non-profit organizations. He also teaches in the Gonzaga University MBA program.

Jason's clients have included American Red Cross, American Express, Clearwater Paper, Gonzaga University, Iams Pet Foods, Inland Imaging, Jubilant Hollister-Stier, Leadership Spokane, Kootenai Health, Moss Adams, Northern Quest Resort & Casino, Northwest Farm Credit Services, Samuel Adams Brewery, Spokane Club, US Bank, Washington Trust Bank, YMCA and many others.



## CLIENT LIST

### *Manufacturing / Production*

Clearwater Paper  
Ford Motor Company  
Iams Pet Foods  
Jubilant Hollister Stier  
Procter and Gamble  
Samuel Adams Brewery

### *Financial Services*

American Express  
Fidelity Investments  
Moss Adams, LLP  
Nationwide Retirement Services  
Northwest Farm Credit Services  
US Bank  
Washington Trust Bank

### *Government*

Cincinnati Police Academy  
City of Omak, WA  
City of Post Falls, ID  
City of Spokane, WA  
United States Air Force

### *Healthcare Services*

Anthem Blue Cross / Blue Shield  
Depuy Spine  
Idaho Optometric Association  
Inland Imaging  
Kootenai Medical Center  
Occupational Health Solutions, Inc.  
Rainbow Babies and Children's Hospital

### *Technology*

Computer Sciences Corporation  
GoNano Technologies, Inc  
Innovate Washington  
Launch Pad INW

### *Retail*

Dakota Watch Company  
The Kroger Company  
LensCrafters

### *Entertainment*

Argosy Casinos  
Cincinnati Zoo  
Northern Quest Resort & Casino

### *Education*

Eastern Washington University  
Gonzaga University  
Santa Clara University  
Seattle University  
University of Cincinnati  
University of Dayton  
Washington State University  
Xavier University

### *Utilities*

Cincinnati Water Works  
City of Spokane – Solid Waste Mgmt.  
Time Warner Cable

### *Leadership and Community*

Greater Spokane Incorporated  
Leadership Cincinnati  
Leadership Spokane  
Leadership University of Dayton  
University District Board of Directors  
Young Presidents Organization  
Youth Leadership Spokane

### *Distribution*

Columbia Colstor  
MacClellan Integrated Services  
Vehrs, Inc.

### *Non-Profit Organizations*

American Red Cross  
Breakthrough, Inc.  
Day Break Youth Services  
Skills'kin  
Spokane County United Way  
Spokane Neighborhood Action Program  
Volunteers in Service to America (VISTA)  
YMCA

### *Public Relations & Marketing*

Desautel Hege Communications  
Gallatin Public Affairs  
Hanna & Associates  
Klundert/Hosmer

### *Sports Teams*

Eastern Washington University Football Team



## TESTIMONIALS

“[I] have been with the company for over 18 years now and we have been to so many retreats, workshops, conferences and seminars. This has been, by far, the best thing we have ever done. We were able to talk about things here that we have never talked about before, but always should have. Jason, you did a great job!”

*D.G. – The Smithers Group*

Jason:

Fantastic job today. I think things went extremely well and the feedback from Council was great. Thanks for keeping us focused. Your work was extremely helpful and I now feel much more confident about attacking the goals and objectives as a follow up to today.

*Eric A. Keck, CM  
City Administrator  
City of Post Falls, Idaho*

“Dear Jason,

On behalf of Leadership University of Dayton, I want to thank you for making our retreat such a positive experience. Your constant affirmation and gentle guidance provided a strong framework. Your excellent facilitation skills allowed the participants to gain important insights during their time together.

It was a pleasure to work with you. We look forward to continuing this partnership next year.”

*J.M. – University of Dayton*

“The experience was truly awesome! I think this was one of the single best investments P&G has made in me.

*L.M. – Procter & Gamble*

“Jason brings a professional insight and a freshness of perspective to planning discussions. He is very creative and honors his commitments thoroughly and in a timely fashion. Class members consistently rank him highly in formal evaluations. Leadership Spokane staff and program committee members all enjoyed working with him and value him as a colleague.”

*Linda T. Finney, Executive Director  
Leadership Spokane.*

“Jason was a well spoken, prepared, and energetic facilitator. He should be commended on his ability to keep the group motivated”

*D.N. – Dayton, OH*

“Jason has great people skills and seems to have found his life’s role – he really seems to enjoy his work.”

*M.R. - Dayton, OH*



“Awesome. Jason brought out the best in this team. His enthusiasm is wonderful. Well grounded, insightful, open”..... “I was hesitant to participate but felt very comfortable with Jason – truly a very talented facilitator.”

*S.B. – Dayton, OH*

“Lots of ideas, discussion, approaches to hit different learning styles.

*K.B -, Dayton, OH*

“Jason - You are a very gracious host and skilled coordinator/facilitator/teacher. I think that we all feel this was time well spent.”

*D.M. – Managing Director*

*MacLellan Integrated Services*

“Jason very quickly was able to get a vision of what we needed to do. He was able to identify ways for individuals to maximize their efforts to realize personal and team goals, using relevant activities and analogies. He introduced a concept that has already helped us provide sales and service feedback and ideas to our home office. He told some great stories, has a very comfortable personality and ended the session with everyone wanting to work with him longer. We are looking at scheduling another session within the next couple of months.”

*D.C. - Program Director*

*Nationwide Retirement Services*

“Jason - there has been nothing the company has done that has come close to what I experienced this week! It is difficult to find the correct words to actually convey the impact this week has made on all of us who were involved.”

*T.S. – Procter & Gamble*

“[We] have been in a position to grow exponentially for awhile now. We have just been hesitant, not knowing if we were ready. After seeing what this group was capable of over the past two days, I know we are ready. I know we can do anything we put our minds to.”

*T.S. – Crescent Park*

“Jason - What a powerful weekend! The team really enjoyed the activities, and really HEARD the message. You are a tremendous facilitator and have truly helped us to identify our strengths and understand where we need to improve. I look at this as a journey and ask that you continue to be our guide as we strive to be all that we can be.

*D.K. – Computer Sciences Corporation*